Advanced Communication Skills in End of Life Care for Healthcare Professionals
(Supporting the Core Competencies for End of Life Care)

Thursday 17th and Friday 18th September 2015, 9:15am – 4:00pm and
Tuesday 12th January 2016, 9:15am – 12:30pm

Education Room, Arthur Rank House

This unique two and a half day course aims to assist participants to develop their skills and confidence when communicating with patients and families at the end of life. The course requires contribution from the group, the final day of the course will allow participants the opportunity to reflect on their skills and further develop them.

This course uses a range of experiential techniques to:

- Identify blocking and facilitating strategies used in communication
- Explore the impact of these strategies on communication at the end of life
- Help participants develop skills and confidence to discuss emotional concerns with patients and families
- Practice communication skills
- Increase skills in dealing with difficult scenarios at the end of life
- Explore the benefits to patients, families and health professionals of advance care planning
- Help participants feel confident in having end of life discussions with patients and families
- Explore the professional impact of working with patients at the end of life and look at strategies to manage this.

There are 12 places available

Cost £200

To reserve a place or for more information, please contact:
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351 Mill Road
Cambridge CB1 3DF
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Website: www.arthurrankhouse.nhs.uk
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Please note that there is no disabled access to the Education Room