

# COVID 19 RESPONSE MODEL for OLDER PEOPLE AND ADULT COMMUNITY SERVICES

*\*Presentations where without CPFT input the patient is likely to deteriorate to an extent that may require a hospital admission or is a threat to life.*

Hospital Discharges

New community referrals  
*new clinical threshold \**

Known 'critical'  
community patients

Single Point of Access for CPFT Community Services  
(Adults and Older People)  
T. 03307260077

DISCHARGE TO ASSESS SPA  
[spacc referrals@cpft.nhs.uk](mailto:spacc referrals@cpft.nhs.uk)

URGENT COMMUNITY HUBS x H/C/P/EC&F: Clinical Triage

Co-ordination  
of care needs  
at home

Inpatient  
community  
beds

Complex care  
beds

Community  
nursing  
response

Specialist  
service  
response eg  
diabetes

JET response

OPMH  
response  
including  
Crisis Team