If you have a complaint......

If you have a complaint, please contact us:

Independent Complaints Advocacy Service (ICAS)

Tel: 0845 456 1084
Email: info@icas.org
Website: www.icas.org

Cambridgeshire Independent Complaints Advocacy Service (ICAS)

Tel: 01354 652445
Email: info@icas.org
Website: www.icas.org

Cambridgeshire Independent Complaints Advocacy Service (ICAS)

Tel: 01223 218500
Email: info@icas.org
Website: www.icas.org

Cambridge Independent Complaints Advocacy Service (ICAS)

Tel: 01223 356947
Email: info@icas.org
Website: www.icas.org

Peterborough and Fenland MIND

439 Lincoln Road, Peterborough PE1 2PE
Tel: 01733 758211
Email: info@pomind.org
Website: www.pomind.org

Hunts MIND

The Limes, 24 New Street, St Neots PE19 1AJ
Tel: 01480 470480
Email: info@huntsmind.org
Website: www.huntsmind.org

Cam-MIND

Barrere House
100 Chesterton Road
Cambridge CB4 1ER
Tel: 01223 356947
Email: info@cammind.org
Website: www.cammind.org

Health Service Ombudsman

Millbank Tower, Millbank, London SW1P 4QP
Tel: 0845 0154033
Email: info@ombudsman.org.uk
Website: www.ombudsman.org.uk

Elizabeth House, Fulbourn Hospital
Cambridge CB21 5EF.
Tel: 01480 398501
Email: info@cpft.nhs.uk
Website: www.cpft.nhs.uk
If you are still unhappy

To speak to someone at the complaint office about your complaint, please telephone us on 0800 376 0775.

Local resolution

If your complaint is not resolved to your satisfaction by the complaint office, you can then make a formal complaint.

Who you should contact

Complaints co-ordinator
Cambridgeshire and Peterborough NHS Foundation Trust
Elizabeth House
Fulbourn Hospital
Fulbourn,
Cambridge CB21 5EF
0800 376 0775

*Anyone can contact us for help with a complaint.*

When to make a complaint

You can make a complaint at any time. No time limit applies.

*Anyone can contact us for help with a complaint.*

Who do I contact if I’m not happy with the service provided by this organisation?

You can contact the complaints co-ordinator at the address below.

Complaints co-ordinator
Cambridgeshire and Peterborough NHS Foundation Trust
Elizabeth House
Fulbourn Hospital
Fulbourn,
Cambridge CB21 5EF
0800 376 0775

If you are still unhappy

To speak to someone at the complaint office about your complaint, please telephone us on 0800 376 0775.

Local resolution

If your complaint is not resolved to your satisfaction by the complaint office, you can then make a formal complaint.

Who you should contact

Complaints co-ordinator
Cambridgeshire and Peterborough NHS Foundation Trust
Elizabeth House
Fulbourn Hospital
Fulbourn,
Cambridge CB21 5EF
0800 376 0775

*Anyone can contact us for help with a complaint.*

When to make a complaint

You can make a complaint at any time. No time limit applies.

*Anyone can contact us for help with a complaint.*

Who do I contact if I’m not happy with the service provided by this organisation?

You can contact the complaints co-ordinator at the address below.

Complaints co-ordinator
Cambridgeshire and Peterborough NHS Foundation Trust
Elizabeth House
Fulbourn Hospital
Fulbourn,
Cambridge CB21 5EF
0800 376 0775

*Anyone can contact us for help with a complaint.*

When to make a complaint

You can make a complaint at any time. No time limit applies.

*Anyone can contact us for help with a complaint.*

Who do I contact if I’m not happy with the service provided by this organisation?