

**For further information about this service contact:****Podiatry Service Contact Details:**

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Cambridgeshire and Peterborough NHS Trust

Tel: 01223 726789

Email: [communications@cpft.nhs.uk](mailto:communications@cpft.nhs.uk)Website: [www.cpft.nhs.uk](http://www.cpft.nhs.uk)**Patient Advice and Liaison Service**

For information about CPFT services or to raise an issue, contact the Patient Advice and Liaison Service (PALS) on Free-phone 0800 376 0775, or e-mail [pals@cpft.nhs.uk](mailto:pals@cpft.nhs.uk)

**Out-of-hours service for CPFT mental health service users**

Please call NHS 111 for health advice and support.

**If you require this information in another format such as braille, large print or another language, please let us know.**

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CPFT supports the **HeadToToe Charity** – visit [www.HeadToToeCharity.org](http://www.HeadToToeCharity.org) for details on how you can help

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T 01223 219400 F 01480 398501 [www.cpft.nhs.uk](http://www.cpft.nhs.uk)

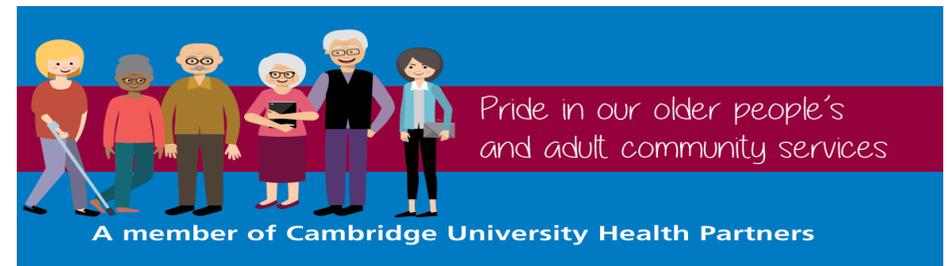


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**Cambridgeshire and  
Peterborough**  
NHS Foundation Trust

## Podiatry Estates Changes Information Booklet Peterborough



## **Transport Service Information**

### **Non-Emergency Ambulance Service**

Some service users may qualify for the non-emergency ambulance transport service, which can help vulnerable service users or those with restricted mobility get to health appointments at locations countywide. This service is not limited to hospital appointments and is a free service but patients must fit the transport eligibility criteria. The ambulance service is available at all of our clinic locations.

To obtain further information on community transport services contact the Podiatry Service or speak to your Podiatrist, alternatively contact the Non-Emergency Transport Service 03456038117.

## Transport Service Information

If you are a patient with reduced mobility there are a number of options to support you in attending clinic.

### Community Transport Service

Across Cambridgeshire and Peterborough there are a variety of community transport services, which patients can use to get to clinic appointments at discounted prices (depending on the provider).

Peterborough City Council Community Transport provides a range of accessible transport services for people who have difficulty accessing or have no access to public transport:

1. Community Link—a door—to-door bus service in Peterborough City. For a registration form or to make a booking, call Peterborough City Council on 01733 317460. They currently require 48 hours notice of booking. There is a membership fee of £5 fee per year.
2. Rural Dial-a-Ride—for anyone living in the villages surrounding Peterborough. For a registration form or to make a booking, call Peterborough City Council on 01733 317460. They currently require 48 hours notice of booking. There is a membership fee of £5 fee per year.
3. A number of volunteer Community Car schemes around the area. The main scheme of the City is the Royal Voluntary Service Community Car Scheme, call 01733 307304. Further details can be found at <https://www.royalvoluntaryservice.org.uk/our-services/getting-out-and-about/community-transport>.

## Contents Page

Introduction	Page 3
Rationale for the Closures	Page 3
Clinics to be Closed	Page 4
Clinics to be Retained	Page 5
Access to Retained Sites	Page 6
Peterborough Clinic Information	Page 6
Domiciliary Appointments	Page 8
Transport Service Information	Page 9
Community Transport Services	Page 9
Non– Emergency Transport Service	Page 9

## Introduction

The CPFT Podiatry Service has recently undergone an 8 week public engagement to seek feedback surrounding our proposed estates changes.

This leaflet aims to address the queries raised by patients during the engagement, to confirm those sites that will be closing and those that will be retained as well as providing further information on access to our retained clinics.

## Rationale for the Closures

The sites to be closed are those that either have a large clinic nearby, a small caseload of patients or we have limited access to the clinic (eg access 1 day per week).

All staff are being retained and relocated to larger sites and as such there will not be a reduction in service. By relocating staff to larger sites there are a number of benefits to both staff and service users:

- Improved availability of appointments for patients at the core sites with multiple clinics run across different days of the week and in some cases longer clinic hours.
- Improved clinical cover in the event of staff sickness or unavailability. This will result in less cancelled appointments and reduced patient waiting times.
- Improved quality of care for the patient with staff of different specialisms and seniority based on the same site. This enables a safer and more supportive work environment for the staff with support from colleagues.
- Access to other healthcare services in the larger sites to support staff and build relationships across services.

## Yaxley Medical Centre

Landsdowne Road, Yaxley, PE7 3JL

### Access:

- Car - Free car park on site. Disabled spaces available.
- Bus - Number 5
- Community Transport:  
WRVS Car Service Peterborough: 01733 560769

## Domiciliary Appointments

Home visit appointments are available for those patients with severely limited mobility who are unable to leave the home.

To qualify for a home visit appointment a GP referral stating the patient is housebound is required. Our admin team will also contact the patient to complete an eligibility questionnaire prior to an appointment being offered.

## City Health Clinic—Temporarily Retained

Wellington Street, Peterborough, PE1 5DU

### Access:

- Car - Chargeable car park across the road.
- Bus - Number 4, 5
- Community Transport:  
WRVS Car Service Peterborough: 01733 560769

## New Queen Street Medical Practice

Syers Lane, Whittlesey, PE7 1AT

### Access:

- Car - Free car park on site. Disabled spaces available.
- Bus - Number 31, 33
- Community Transport:  
WRVS Car Service Peterborough: 01733 560769

## Stamford Hospital

Ryhall Road, Stamford, PE9 1TU

### Access:

- Car - Free car park on site. Disabled spaces available.
- Bus - G53, Number 4, 29, 182, 183, 184, 201, 202,
- Community Transport:  
WRVS Car Service Peterborough: 01733 560769

## Clinics to be Closed

We are reducing the number of clinic sites where podiatric care is provided, from 36 to 21 sites across the county. The sites we will be vacating are as below.

### Cambridge:

- Bottisham Medical Practice, Bottisham
- Melbourn Resource Centre, Melbourn
- Fulbourn Health Centre, Fulbourn
- Sawston Medical Centre, Sawston

### Huntingdon:

- Kimbolton Surgery, Kimbolton
- Warboys Resource Centre, Warboys
- Eaton Socon Health Centre, St Neots
- Wellside Surgery, Sawtry

### Peterborough:

- Orton Bushfield Health Centre, Peterborough
- Paston Health Centre, Peterborough
- Bretton Health Centre, Peterborough
- Werrington Health Centre, Peterborough
- Botolph Bridge Health Centre, Peterborough
- Healthy Living Centre, Peterborough
- City Health Clinic, Peterborough (temporarily retained)

Dates for site closures are not yet confirmed. Please see our website for any updates on closure dates of clinics, alternatively you can contact the Podiatry Service or speak to your Podiatrist for information.

## Clinics to be Retained

The following clinics are to be retained and podiatric care will continue to be offered at these locations.

### Cambridge:

- Chesterton Medical Centre, Cambridge
- Brookfields Health Centre, Cambridge
- Linton Health Centre, Linton
- Monkfield Medical Practice, Cambourne
- Shelford Health Centre, Shelford
- Maple Surgery, Bar Hill

### Fenland:

- Princess of Wales Hospital, Ely
- Doddington Community Hospital, Doddington
- North Cambs Hospital, Wisbech
- Staploe Medical Centre, Soham
- Burwell Surgery, Burwell

### Huntingdon:

- Oak Tree Centre, Huntingdon
- Dumbelton Medical Centre, St Neots
- Ramsey Health Centre, Ramsey
- St Ives Clinic, St Ives
- Hinchingsbrooke Hospital, Huntingdon

### Peterborough:

- New Queen Street Medical Practice, Peterborough
- Stamford Hospital, Stamford
- Yaxley Medical Centre, Peterborough

### New Clinic Location:

- City Care Centre, Peterborough

## Access to Retained Sites

In the following section further details for each of our retained sites in Cambridge are listed. Site information includes full address, bus service and community transport details.

Patients may choose from a variety of sites to receive their podiatric care, however these sites may be limited depending on the Podiatry specialism required. Please contact the Podiatry Service if you would like further information on which sites are available for your podiatric need.

If you would like further information on alternative sites across the county, not included in this leaflet, then please contact the Podiatry Service via telephone on 03307 260077 or by emailing [cpm-tr.podiatry@nhs.net](mailto:cpm-tr.podiatry@nhs.net)

## Peterborough Clinic Information

### City Care Centre

Thorpe Road, Peterborough, PE3 6DB

#### Access:

- Car - Chargeable car park on site. Disabled spaces available. Paid car parking within 10mins walk also available at Mission House Car Park, PE3 6AL and Rowing Lake Car Park, PE3 6LN.
- Porters Service available on site to assist patients with limited mobility.
- Bus - X4, Number 2, 23, 47, 203
- Community Transport:  
WRVS Car Service Peterborough: 01733 560769